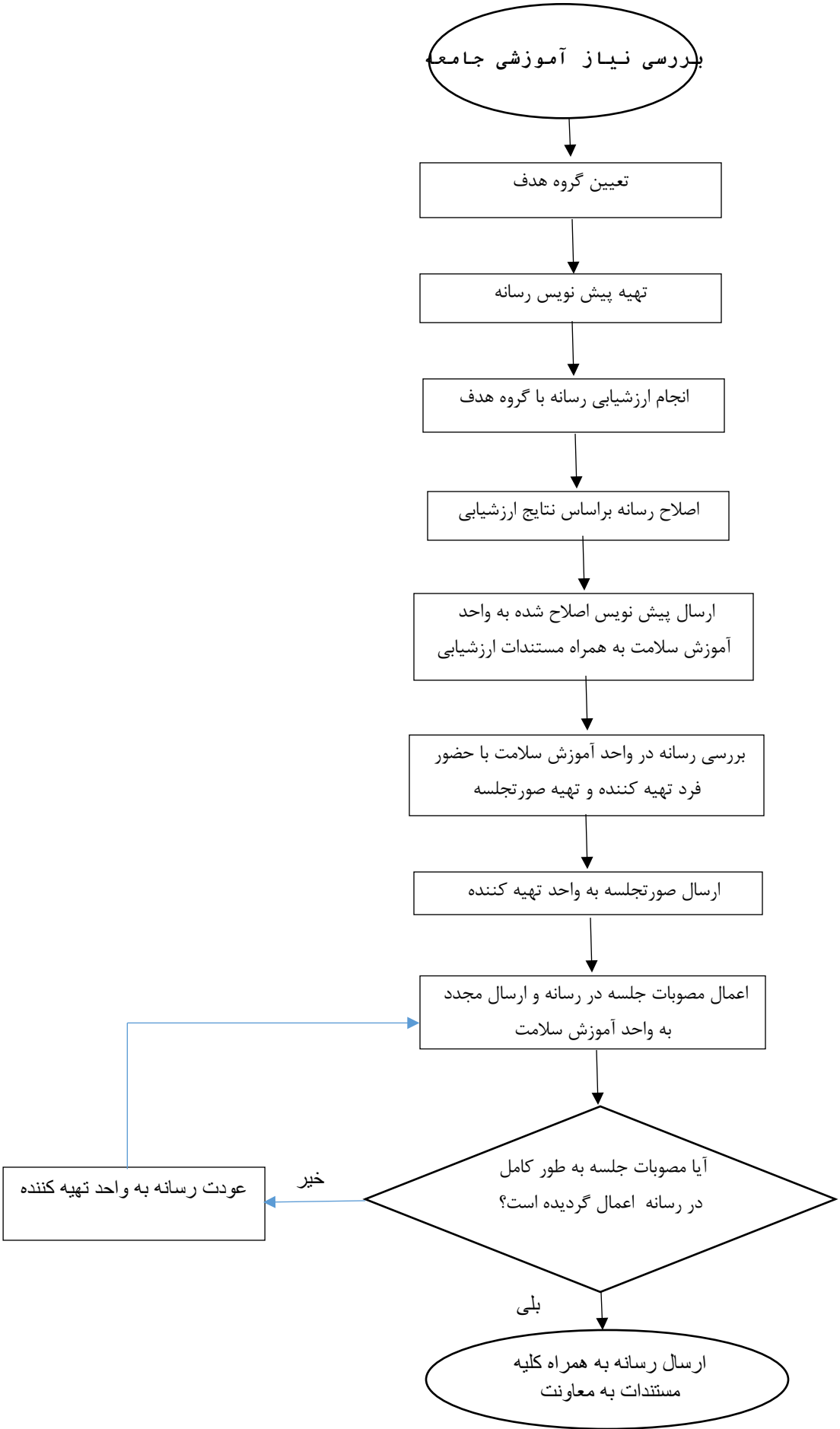فلو چارت فرایند تهیه رسانه